

Cuisinart®

INSTRUCTION BOOKLET



Grind & Brew Single-Serve Coffeemaker

DGB-2C Series

For your safety and continued enjoyment of this product,
always read the instruction book carefully before using.

IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be taken to reduce the risk of fire, electric shock and/or injury to persons, including the following:

1. **READ ALL INSTRUCTIONS.**
2. Do not touch hot surfaces. Use handles and knobs.
3. To protect against fire, electric shock and injury to persons, do not place cord, plug, or base unit in water or other liquids.
4. This appliance is not intended for use by children or by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge. Close supervision is necessary when any appliance is used near children. Children should be supervised to ensure that they do not play with the appliance.
5. Always unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts and before cleaning the appliance.
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been dropped or damaged in any manner. Return appliance to the nearest Cuisinart Repair Center for examination, repair, or electrical or mechanical adjustment.
7. The use of accessory attachments not recommended by Cuisinart may cause fire, electric shock or injury to persons.
8. Do not use outdoors.
9. Do not let cord hang over edge of table or counter or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner or in a heated oven.
11. Always fill water reservoir first, then plug cord into the wall outlet. To disconnect, turn power off, then remove plug from wall outlet.
12. Scalding may occur if the filter chamber is opened during the brewing cycle.
13. Do not use appliance for anything other than its intended use.
14. Water in the capsule chamber is very hot during the brew process. To avoid risk of injury, do not lift the handle or open the capsule chamber during the brew process.
15. Do not overflow the water reservoir with water. Use only water in this appliance! Do not put any other liquids or foods in the water reservoir except as instructed in the cleaning instructions in this guide.
16. Do not clean drip tray with cleaners, steel wool pads, or other abrasive materials.
17. **WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE THE BASE PANEL. NO USER-SERVICEABLE PARTS ARE INSIDE. REPAIR SHOULD BE DONE ONLY BY AUTHORIZED PERSONNEL.**
18. Avoid contact with moving parts.
19. Check grinder basket for the presence of foreign objects before using.
20. Use the coffee grinder to grind roasted coffee beans only. Grinding other substances, such as nuts, spices or unroasted beans, may dull the blade and cause poor grinding or injury.
21. Do not place a cloth or otherwise restrict airflow beneath coffeemaker.
22. Only use single-serve pods intended for this appliance. If the pod does not fit, do not force the pod into the appliance.
23. Do not operate your appliance in an appliance garage or under a wall cabinet. **When storing in an appliance garage, always unplug the unit from the electrical outlet.** Not doing so could create a risk of fire, especially if the appliance touches the walls of the garage or the door touches the unit as it closes.
24. **WARNING:** To avoid the risk of injury, do not open the brew chamber during the brew process.

SAVE THESE INSTRUCTIONS FOR HOUSEHOLD USE ONLY

WARNING: RISK OF FIRE OR ELECTRIC SHOCK



The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of dangerous uninsulated voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of fire or electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

SPECIAL CORD SET INSTRUCTIONS

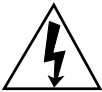
A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.

Longer extension cords may be used if care is exercised in their use.

An extension cord is used, the marked electrical rating of the extension cord must be at least as great as the electrical rating of the appliance, and the longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over.

NOTICE

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.



WARNING

RISK OF FIRE OR ELECTRIC SHOCK
DO NOT OPEN



**WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK,
DO NOT REMOVE COVER (OR BACK)
NO USER-SERVICEABLE PARTS INSIDE
REPAIR SHOULD BE DONE BY AUTHORIZED SERVICE PERSONNEL ONLY**

CONTENTS

Important Safeguards	2-3
Important Unpacking Instructions	4
The Quest for the Perfect Cup of Coffee	4
Features and Benefits	5
Getting to Know Your Control Panel	6
Inserting the Water Filter	6
Before Brewing	7
Making Coffee	7-9
With Whole Beans	7
With Pods	9
Tips and Hints	9
Cleaning and Maintenance	10-11
Troubleshooting	12
Warranty	13

IMPORTANT UNPACKING INSTRUCTIONS

1. Place the box on a large, sturdy, flat surface.
2. Remove any literature.
3. Turn the box so that the back side of the coffeemaker is down and slide the coffeemaker from the box.
4. After removing the coffeemaker, place the box out of the way and place the inserts back into the box.
5. Remove the polybag covering the coffeemaker. We suggest you save all packing materials in the event that future shipping of the machine is needed. Keep all plastic bags away from children.

THE QUEST FOR THE PERFECT CUP OF COFFEE

ELEMENT 1 – WATER

Coffee is 98% water. The quality of that water is as important as the quality of your coffee. If water doesn't taste good from the tap, it won't taste good in your coffee. Cuisinart includes a charcoal water filter to remove chlorine, bad tastes and odors, for the purest coffee flavour every time you brew.

ELEMENT 2 – COFFEE

While coffee is 98% water, the flavour comes mainly from the beans. To achieve the same great taste you enjoy at a coffee bar, buy only a two-week supply of fresh coffee beans at a time. Once the bean is broken, its flavor degrades quickly. That's why this coffeemaker grinds your beans just prior to brewing.

ELEMENT 3 – GRIND

The grind is critical for proper flavour extraction. If the grind is too fine, overextraction and bitterness will result. Too fine a grind may also clog the filter. If the grind is too coarse, the water will pass through too quickly and the maximum flavour will not be extracted. Your coffeemaker is preset for medium grind, the optimal grind for this type of brewing process.

ELEMENT 4 – PROPORTION

Coffee that is too strong or too weak is always a disappointment. Follow the recommended portions in the instructions under Making Coffee, and later adjust the amount to your taste.

DO NOT OVERFILL THE GRINDER WITH BEANS OR IT COULD MALFUNCTION AND/OR THE COFFEEMAKER COULD OVERFLOW.

FEATURES AND BENEFITS

- 1. Removable 48-Ounce (1.36 kg) Water Reservoir**
- 2. Control Panel**
See detailed illustration on page 6
- 3. Bean Hopper**
Holds up to 100 g of beans.
Sealed lid keep beans fresh
- 4. Conical Burr Mill (not shown)**
Removable for easy cleaning
- 5. HomeBarista® Holder**
Keeps filter cup in place while grinding
- 6. HomeBarista® Reusable Filter Cup**
- 7. Reusable Filter Cup Compartment**
Conveniently stores your HomeBarista® filter cup

Note: Insert HomeBarista® into compartment upright like shown in image below

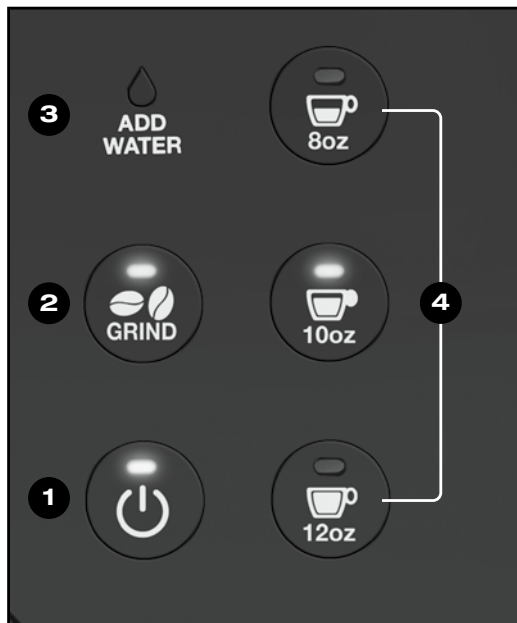
- 8. Brew Handle**
- 9. Brew Head**

- 10. Brew Chamber**
Holds removable capsule holder or HomeBarista® Reusable Filter Cup
 - 11. Removable Drip Tray**
 - 12. Removable Capsule Holder**
 - 13. Charcoal Water Filter and Holder**
Eliminates chlorine, bad tastes and odors from tap water. Holder keeps filter firmly in place
- NOTE:** Follow directions for preparing and inserting filter on page 6
- 14. Coffee Scoop/Brush**
 - 15. Automatic Shutoff (not shown)**
As a safety feature, your brewer will automatically shut off when it is idle for longer than 30 minutes. Press the Power button to restart.



GETTING TO KNOW YOUR CONTROL PANEL

- 1. Power ON/OFF**
Press to turn the brewer on and off.
- 2. Grind Button**
Press to automatically start or stop grinding coffee into the HomeBarista® Reusable Filter Cup. Turns off when grinding is complete.
- 3. Add Water Indicator**
Indicator will illuminate Red when water level is low. The indicator turns off when the water reservoir is filled past minimum level.
- 4. Brew Size Buttons**
Select from 8 oz., 10 oz., or 12 oz. [235 ml, 295 ml or 355 ml] cup size to begin brewing.



INSERTING THE WATER FILTER

Your coffeemaker comes with a charcoal water filter that eliminates chlorine, bad tastes and odours from tap water.

- Remove the filter from polybag and soak it, fully immersed, in cold tap water for 15 minutes.
- Lift the water filter holder out of the water reservoir.
- Press down on the filter compartment and pull toward you to open.
- Place filter into the holder and snap it closed. Be careful – improper placement can tear the filter skin.
- Flush filter by running cold tap water through holes in bottom of compartment for 10 seconds.

Allow the filter to drain completely.

- Slide the water filter holder back into the channel in the water reservoir, pushing it down to the base of the unit.

NOTE: We recommend changing the water filter every 60 days or after 60 uses, and more often if you have hard water. Replacement filters can be purchased in stores, or by calling Cuisinart Consumer Service, or at www.cuisinart.ca.



Coffeemaker Charcoal Water Filter and Holder

BEFORE BREWING YOUR FIRST CUP OF COFFEE

INITIAL CLEANING

Perform an initial cleaning before making your first beverage. Follow the instructions below without inserting a pod.

1. Remove the reservoir from the unit.
2. Fill the reservoir and replace back into the unit.



3. Plug the power cord into an independent outlet. Press the Power button to turn the unit on.
4. Open and close the brew head. Do not add a capsule.



5. Place a mug on the drip tray.
6. Press the 10 oz. [283 g] Brew Size button to begin the brew cycle. The selected indicator will start breathing and the hot water will start to dispense momentarily.
7. When the one-time cleaning process is complete, discard the hot water. Your brewer will now be ready to use.

MAKING COFFEE WITH WHOLE BEANS

Follow instructions in “Before Brewing Your First Cup of Coffee.”

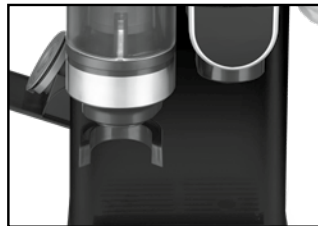
GRINDING INTO THE HOMEBARISTA®

1. Remove the bean hopper lid and add beans.

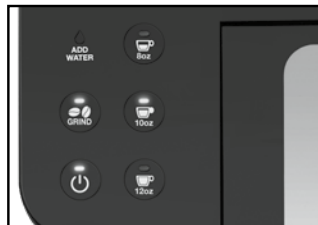


NOTE: The hopper holds up to 100 g of beans. The sealed lid keeps them fresh.

2. Open the lid of the HomeBarista® Reusable Filter Cup and insert into the holder below the grinder.



3. Press the Power button to turn on the unit. The Power and Grind indicators will illuminate.



4. Press the Grind button to start the grind process. The grinder is set to automatically turn off once the HomeBarista® Reusable Filter Cup is full.

BREWING WITH HOMEBARISTA®

1. Remove the water reservoir and fill to max fill line. Replace back into the unit. If water is lower than minimum fill, the Add Water indicator light will illuminate.
2. Open brew head lever and remove the capsule holder from the brewing chamber by pulling toward you.



3. Remove the HomeBarista® Reusable Filter Cup from the grinder holder. Make sure there are no grounds remaining on the upper rim of the filter basket. Close the lid and place into the brewing chamber. There is no need to snap it into place.



Caution: There are two sharp needles in the brewing chamber that puncture the capsule, one above and one below. To avoid risk of injury, do not put your fingers in the brewing chamber.

4. When the brew head lever is closed, the Brew Size buttons will illuminate solid. Press the desired cup size to begin brewing.



NOTE: Brewing process can be stopped during brewing. Simply press selected Brew Size button again to stop brewing.

5. When the brewing process is complete, all Brew Size buttons will go off. The Grind button will remain on for use until the brew head lever is opened to begin brewing process
6. After brewing, raise the handle and remove the HomeBarista® Reusable Filter Cup. Use caution, as the reusable coffee capsule will be hot.
7. Replace the capsule holder, ensuring that the arrow on capsule holder rim aligns with the arrow on the brewing chamber. Gently push the capsule holder to snap into place.
8. After use, open HomeBarista®. Remove the filter basket from the holder, discard the grounds and rinse out the filter basket and holder. When thoroughly dried, the HomeBarista® can be put into the compartment for easy storage.

NOTE: HomeBarista® parts can be cleaned with warm soapy water and are dishwasher safe, top rack only.

NOTE: The HomeBarista® Reusable Filter Cup™ can be filled with pre-ground coffee. Fill the filter basket within the reusable capsule with ground coffee, making sure not to fill past the max indicator. Adjust the amount to your personal preference. Do not tamp the grounds. Make sure there are no grounds remaining on the upper rim of the filter basket. Close lid. Max fill: 2.5 scoops or 15 grams.

MAKING COFFEE WITH PODS

Follow instructions in “Before Brewing Your First Cup of Coffee,” page 7.

1. Remove the water reservoir and fill to max fill line. Replace back into the unit. If water is lower than minimum fill, the Add Water indicator light will illuminate.



2. Press the Power button to turn on the unit. The Power and Grind indicators will illuminate.
3. Place mug on the drip tray.
NOTE: Adjust positioning of the mug depending on size and the selected brew amount. Drip tray can be removed to accommodate travel mugs.
4. Open brew head lever and add single-cup pod of your choice.



5. When brew head lever is closed, the Brew Size buttons will illuminate solid. Press the desired cup size to begin brewing.



NOTE: Brewing process can be stopped during brewing. Simply press selected Brew Size button again to stop brewing.

Caution: The water in the capsule chamber is very hot during the brewing process. To avoid risk of injury, do not lift the handle or open the capsule chamber during the brewing process.

7. When the brewing process is complete, all Brew Size buttons will go off. The grind button will remain on for use until the brew head lever is opened to begin brewing process.
8. Lift the handle, then remove and dispose of the used pod. Close the brew head and your brewer is ready to use again!

Caution: Pod will be hot.

9. Enjoy your cup of coffee!
NOTE: This coffeemaker is compatible with most reusable coffee pods.

TIPS AND HINTS

- If you buy large portions of beans, separate them into one-week portions and store them in airtight containers in the freezer. Preserve freshness by minimizing exposure to air, light, and moisture. Once beans are removed from the freezer, keep them in a sealed container at room temperature.
- Some experts feel freezing dark-roast beans can cause oils to coagulate; others disagree. You'll need to decide for yourself!

SINGLE-SERVE COFFEEMAKER CLEANING AND MAINTENANCE

CLEANING EXTERNAL PARTS

We recommend regular cleaning of the coffeemaker's external components.

1. Never immerse the coffeemaker in water or other liquids. The housing and other external components may be cleaned with a soapy, damp, nonabrasive cloth.
2. To remove the drip tray, simply pull it up, keeping it level at all times in order to prevent spills. The drip tray and drip tray plate are dishwasher safe. Do not clean drip tray with cleaners, steel wool pads or other abrasive materials.

CLEANING THE CAPSULE HOLDER

Caution: There are sharp needles that puncture the capsule above and below. To avoid risk of injury, do not put your fingers in the capsule brewing chamber.

1. The capsule holder is top-shelf dishwasher safe (use low temperature cycle). To remove, lift the handle to open the brewing chamber. Grasp the top of the capsule holder and pull up.
2. **Cleaning the Funnel** – To remove funnel from capsule holder, hold funnel in left hand, twist bottom away from you slightly and pull away from capsule holder. The funnel is top-rack dishwasher safe.

NOTE: The funnel may be tight the first few times you try to remove it; this is normal. It will loosen with continued use.



3. **Cleaning the Exit Needle** – The exit needle is located on the inside bottom of the capsule holder assembly. Should a clog arise because of coffee grounds, it can be cleaned using a paper clip or similar tool. Remove capsule holder from unit, then remove funnel from capsule holder and insert the paper clip into exit needle to loosen the clog and push it out.

Replace funnel onto capsule holder by lining up tabs in funnel with notches on capsule holder, twist toward you until it locks into place. After cleaning, replace capsule holder, making sure to align the arrow on the capsule holder rim with arrow on the brewing chamber.



4. **Cleaning the Piercing Needle** – The piercing needle is located on the inside of the brewing chamber. Should a clog arise because of coffee grounds, it can be cleaned using a paper clip or similar tool. Insert paper clip to loosen the clog and push it out.



CLEANING THE BEAN HOPPER & BURR GRINDER

1. Unlock and remove burr grinder before cleaning the bean hopper. Be sure to empty beans from hopper before unlocking and removing burr.
2. **Bean Hopper** – Clean with a soapy, damp, nonabrasive cloth.
3. **Burr Grinder** – Use the scoop brush to clean the grind outlet to clear away excess grounds and wipe with wet cloth. Burr grinder is not dishwasher safe.

DECALCIFICATION

Decalcification refers to removing the calcium deposits that form over time on the metal parts of the coffeemaker.

When all the lights flash in sequence upon turning the unit on, it is time to decalcify your coffeemaker. We recommend decalcifying every month for best performance. But the frequency really depends upon the hardness of your tap water and how often you use the coffeemaker.

Directions:

Step 1: Vinegar Rinse

- Fill water reservoir with 13 oz. (369 g) of white vinegar and 26 oz. (737 g) of water.
- Place a mug or other container on the drip tray.
- Open and close the brew head.
- Press and hold Power and 8 oz. buttons for 2 seconds to start decalcification function.
- Discard contents of mug into the sink.
- Repeat until Add Water light comes on.
- When decalcification is complete, the Power and Grind buttons will illuminate.
- Discard any remaining diluted vinegar into sink.

Step 2: Fresh Water Rinse

- Repeat Step 1 three times using fresh water in place of vinegar mixture.
- This will clean the brewer's plumbing and remove any residual vinegar taste.
- The brewer is now ready for use.

Maintenance:

Any other servicing should be performed by an authorized service representative.

TROUBLESHOOTING

PROBLEM:	SOLUTION:
Indicator lights are flashing	If all button lights are flashing in sequence, it is time to clean the coffeemaker. See decalcification instructions on page 11.
	When the Grind button indicator is flashing, your grinder is overloaded. Press the Power button and unplug the unit. Wait 5 seconds, the Grind button will illuminate to grind again. If the Grind indicator is still flashing, remove the burr grinder and clean it well.
	If all Brew Size buttons are flashing, the coffeemaker is overloaded. Coffeemaker can be used again after all lights stop flashing. Please return appliance to the nearest Cuisinart Repair Center if all lights don't stop flashing.
Coffeemaker will not brew	After placing either the HomeBarista® Reusable Filter Cup or a pod in the brew chamber, make sure the handle is pushed down securely. All button indicators should be illuminated solid. Press the desired Brew Size button to begin brewing.
	When the grind cycle is active, brewing cannot begin until grinding is completed or canceled. To cancel the grind cycle, press the Grind button once. To begin brewing, open and close the brew head. Press the desired Brew Size button to begin brewing.
	If the Add Water indicator is illuminated, check to make sure the water reservoir is properly filled. If not, add water and make sure the water reservoir is properly seated in its base.
	The piercing needle and/or exit needle may be clogged (see page 10).
Coffeemaker not grinding beans	Coffee beans may be too tightly packed. Do not fill above Max Fill line.
	When the unit is brewing, the grinder function cannot be activated until brewing is completed or canceled. To cancel the brew cycle, press the Brew Size button once. To begin grinding, press the Grind button once.
	Grinder may be jammed. Use the scoop brush to clean the grind outlet and clear away excess grounds. The burr can also be removed for cleaning. To remove the burr, turn the grind assembly until the lock indicators are aligned. Pull the burr holder towards you and remove from the unit.
Coffee residue appears on lid of grinder	This is normal and will occur each time you grind beans. It should not affect coffee flavor when brewing consecutive cups.
Coffee is not strong enough	If the chute on the coffee grinder is not cleaned, it is possible for it to collect enough residue to inhibit the flow of coffee grinds into the filter basket – this will make your coffee weaker than expected. Be sure to clean the chute portion when cleaning the coffee grinder.
	Reduce the brew size for a stronger-tasting cup of coffee or try an extra-bold coffee capsule.

WARRANTY

LIMITED THREE-YEAR WARRANTY

We warrant that this Cuisinart product will be free of defects in materials or workmanship under normal home use for 3 years from the date of original purchase. This warranty covers manufacturer's defects including mechanical and electrical defects. It does not cover damage from consumer abuse, unauthorized repairs or modifications, theft, misuse, or damage due to transportation or environmental conditions. Products with removed or altered identification numbers will not be covered.

This warranty is not available to retailers or other commercial purchasers or owners. If your Cuisinart product should prove to be defective within the warranty period, we will repair it or replace it if necessary. For warranty purposes, please register your product online at www.cuisinart.ca to facilitate verification of the date of original purchase and keep your original receipt for the duration of the limited warranty. This warranty excludes damage caused by accident, misuse or abuse, including damage caused by overheating, and it does not apply to scratches, stains, discolouration or other damage to external or internal surfaces that does not impair the functional utility of the product. This warranty also expressly excludes all incidental or consequential damages.

Your Cuisinart product has been manufactured to the strictest specifications and has been designed for use only in 120 volt outlets and only with authorized accessories and replacement parts. This warranty expressly excludes any defects or damages caused by attempted use of this unit with a converter, as well as use with accessories, replacement parts or repair service other than those authorized by Cuisinart.

If the appliance should become defective within the warranty period, do not return the appliance to the store. Please contact our Customer Service Centre:

Toll-free phone number:
1-800-472-7606

Address:
Cuisinart Canada
100 Conair Parkway
Woodbridge, ON L4H 0L2

Email: consumer_Canada@conair.com

Model: DGB-2C Series

To facilitate the speed and accuracy of your return, please enclose:

- \$10.00 for shipping and handling of the product (cheque or money order)
 - Return address and phone number
 - Description of the product defect
 - Product date code*/copy of original proof of purchase
 - Any other information pertinent to the product's return
- * Product date code can be found on the underside of the base of the product. The product date code is a 4 (WWYY) digit number. Example, 0122 means week 01 of 2022.

NOTE: We recommend you use a traceable, insured delivery service for added protection.

Cuisinart will not be held responsible for in-transit damage or for packages that are not delivered to us. To order replacement parts or accessories, call our Customer Service Centre at 1-800-472-7606.

For more information, please visit our website at www.cuisinart.ca.

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